



To: All Residents and Team Members
From: Kyle Hreben, Executive Director
Date: April 21, 2020
Subject: COVID-19 update

Memorandum

In a continued effort to provide transparency surrounding COVID-19 at The Village at Rockville, we are providing an update due to an increase in our positive number of cases of COVID-19 since our previous update on Thursday, April 16. We continue to work closely with the Montgomery County Department of Health and the epidemiologists with the State of Maryland. To provide more frequent information outside of our written communications, we have developed a dashboard that provides specific information on COVID-19 at The Village at Rockville. The dashboard will be updated daily by 4 p.m. and can be found at this [link](#).

Currently, our direct care team members are utilizing face shields, KN95 masks (or greater) and gloves. Gown use is prioritized to high-risk care activities and for those under isolation protocols. For non-direct care team members, face masks are worn throughout the building at all times.

As we speak of personal protective equipment (PPE), we have received overwhelming support by a number of community partners who have donated a variety of PPE, including fabric masks, surgical masks, N95 masks and face shields. We are inspired by their generosity while so many are under their own hardships during this time. If you're interested in supporting The Village at Rockville with PPE or other financial support, please contact Alice Benson, director of philanthropy, at 301-354-8422 or visit our Donate page at this [link](#).

We continue to celebrate the hard work and commitment of our team members. They love working at The Village at Rockville and love our residents. A few weeks ago, we asked you to share your own "thanks" to the team so that we could create a video to share with them. It's quite moving, and we have definitely been able to accomplish our goal of *creating smiles* for our team members. A special thanks to all who participated; here's a link to our [Creating Smiles video](#). This week through our [Facebook](#) page, we are celebrating Careers in Aging Week by recognizing team members who contribute to the field through their outstanding work in a variety of disciplines at The Village at Rockville.

We acknowledge your continued concern for your loved ones and our team members, and we do appreciate your continued thoughts and prayers for our entire community.