



A National Lutheran Community

To: All Residents and Team Members
From: Kyle Hreben, Executive Director
Date: March 9, 2020
Subject: Community Update on COVID-19

Memorandum

To each of our residents, guests, team members and family members, we are grateful for your positive attitudes and support as our community works together to keep everyone healthy and well. Since learning on Friday, March 6, 2020, of the LOW RISK potential of COVID-19 (coronavirus) exposure that occurred on Friday, February 28 during a private memorial service where one Montgomery County resident tested positive for COVID-19 attended, the entire community has been working together to take the best prevention actions to keep the community well.

As of the release of this memorandum, no residents or team members are symptomatic for COVID-19, and we have no cases of COVID-19. We will continue to follow Maryland Department of Health's protocols to screen resident and team members who attended the February 28 event for symptoms through March 13, 2020. In an abundance of caution, we continue to screen all guests and visitors entering the Health Center. All residents who did not attend the event are being screened twice a day as a precaution.

In our health care environment, our standard cleaning protocols must meet state regulations for a health care setting. During this time, we have enhanced cleaning practices and protocols, including using stronger cleaners recommended for use against COVID-19.

As a reminder, symptoms of COVID-19 can include a fever, cough, or a change in respiratory condition. We encourage our entire community to continue to remain hyper-vigilant in practicing proper hygiene – hand washing, covering your mouth or nose when coughing or sneezing, social distancing, and avoiding touching your eyes, nose and mouth. Most importantly, if you are experiencing any symptoms of COVID-19 or another illness, such as the flu or cold symptoms, we ask that you not visit the Health Center and seek medical advice.

We have added a COVID-19 page to our website www.thevillageatrockville.org/covid-19-updates to provide regular updates for residents, family members and team members. Please share this with others so that they are aware of the most current information. Additionally, a phone number with recorded updates is also available by calling 301-354-4560.

ConnectedLiving events and public gatherings at The Village at Rockville will continue to be postponed through March 31, 2020. Our adjusted visitation hours of 9 a.m. to 7 p.m. will remain in effect until further notice.

Again, I can't thank you enough for the support and encouragement that you are providing to each other every day. The Village at Rockville is a thriving community with caring hearts to serve and support every person in our community.