



To: All Residents and Team Members
From: Kyle Hreben, Executive Director
Date: March 10, 2020
Subject: Community Update on COVID-19

Memorandum

As information and education surrounding COVID-19 (coronavirus) continues to develop, we are continually evaluating the practices and protocols for The Village at Rockville in order to take into account Federal and State guidance and make the best decisions for our community.

Based on recommendations and guidance released today from the State of Maryland and the Centers for Medicare and Medicaid Services (CMS), effective Tuesday, March 10, 2020, at 5 p.m., The Village at Rockville is enhancing protocols to meet those recommendations for residents and team members who attended the Friday, February 28, 2020, memorial event at The Village at Rockville, where one Montgomery County resident who tested positive for COVID-19 was present.

Residents and team members from The Village at Rockville remain free from symptoms of COVID-19, and there have been no active cases of COVID-19 at the community.

Based on the recommended protocols and guidance from CMS and the State of Maryland, all residents who attended the February 28, 2020 event have been placed under the community's isolation practices with continued symptom screening through March 13, 2020. Our isolation practices allow residents to remain in their own rooms, with designated team members providing their daily care, social interaction and meals.

Team members who attended the event have been asked to self-quarantine and self-monitor in their homes through March 13, 2020. Any community or family member that attend the event will be restricted from visiting the community through March 13, 2020.

All residents in the Health Center will continue to be screened for symptoms, and we will continue to screen all guests and team members for COVID-19 symptoms as they enter the building.

Our adjusted visitation hours of 9 a.m. to 7 p.m. will remain in effect until further notice, and we continue to ask families to limit their visitation to the community. Skype technology is available for all Health Center residents to connect with family members during this time and can be arranged through Melissa Blackstone by calling 301-354-8466. ConnectedLiving events and public gatherings at The Village at Rockville will continue to be postponed through March 31, 2020.

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Community COVID-19 updates are available on our website at www.thevillageatrockville.org/covid-19-updates and through the pre-recorded message line at 301-354-4560.

We are appreciative for your understanding of the decisions that we've made to follow the recommendations provided to us today, and we specifically mindful of those who are directly impacted by the isolation and self-quarantine. We are also grateful for the on-going support that you provide to each other every day – both residents and team members working together to be a thriving community.