



A National Lutheran Community

To: All Residents, Families and Team Members

From: Kyle Hreben, Executive Director

Date: June 10, 2020

Subject: COVID-19 update

Memorandum

In light of Maryland's recent phased re-opening amidst the continuation of the coronavirus, we are reviewing a number of ways that we can move forward with the safe, phased re-opening of our community. However, as we have looked more closely at our phased re-opening plans over the past week, we received continued guidance from the Centers for Medicare and Medicaid Services (CMS), the CDC and the Maryland Department of Health. Based on CDC-guided Opening Up America Again, senior care facilities are not being considered for opening until the later part of Phase 3. Additionally, CMS has provided guidance that nursing homes should be at least two weeks beyond the CDC recommendations.

I share these details with you not to be discouraging but rather to share that we remain committed to following the recommendations from our regulatory agencies. Our team is closely following the development of these guidelines, and we will be diligent in implementing as soon as we can. Until then, we will continue with the virtual programming, one-to-one interactions with our staff, as well as our virtual visits and phone calls with families, as in-person visits aren't yet permissible based on state guidelines.

We continue to take the necessary precautions and actions to best monitor resident and team member health and well-being. Infection control protocols and personal protective equipment (PPE) usage are reviewed regularly with team members, and we do have a sufficient supply of PPE.

As a reminder, our dashboard at <https://www.thevillageatrockville.org/covid-19-updates/the-village-at-rockville-covid-19-dashboard/> shares the impact of COVID-19 at The Village at Rockville. You'll find a new format that separates the skilled nursing column between short-term care (third floor) and long-term care (second floor.) The numbers shown indicate the resident's regular room assignment, but not their current location. Our 3 Virginia neighborhood remains our designated COVID-19 positive neighborhood, and the 3 Maryland neighborhood provides care to residents under observation.

As our community also serves our independent living residents in their cottages, we will look to begin a phased re-opening of additional services to our IL residents. A separate communication will be provided directly to our IL residents with those details.

Last week, all residents and team members enjoyed National Donut Day with a traditional glazed donut from Krispy Kreme. On Tuesday, June 9, we virtually held our monthly assisted living resident forum. Also in our assisted living neighborhood, we have started exercise classes and music classes with small groups of residents while they stand or sit in their apartment doorways.

We remain grateful for your support, confidence and prayers for both residents and team members at The Village at Rockville.