



A National Lutheran Community

To: All Residents, Families and Team Members

From: Kyle Hreben, Executive Director

Date: June 18, 2020

Subject: COVID-19 update

Memorandum

We are looking forward to a special Father's Day celebration this Sunday. Thank you to those who submitted video greetings for us to share with your loved one this weekend. Our Dining team also has some special treats planned for our entire community this weekend – floats and chocolate mousse cups with fresh berries for the Health Center residents, and soft shell crab sandwiches for the IL residents. Increased opportunities for virtual visits are also available this weekend.

As a reminder, we remain closed to visitors, except end-of-life visits. We are working on our re-opening plan for when the state and county authorize our movement in that direction.

In our continued efforts to provide a safe environment for our residents and team members, we remain dedicated to our established protocols of proper personal protection equipment usage, designated care teams in each neighborhood, symptom screening for residents and team members, and continued education for our team members.

Our third floor remains reserved to caring for those with more acute needs in three distinct areas – one for those who have tested positive, one for those who are under observation for symptoms, and one for those who have recovered or moved out of observation with no symptoms. The residents in each of these individual areas are being cohorted based on best practices recommended by the state's epidemiologist.

Within the last two weeks, we have had three residents from our long term care memory care neighborhood on the second floor test positive. To quickly assess the health of all residents in 2 Virginia, COVID-19 test were administered on Wednesday, June 17, with test results pending. Additionally, we have contracted with a private lab to conduct tests for our team members assigned to 2 Virginia, which will be completed this week.

Also, we are encouraging residents to utilize the tele-health option with their mental health providers. We work closely with PsychoGeriatric Services. Please reach out to our social workers for more information or to set up a consultation with a psychiatrist, psychologist, or mental health social worker.

Erin Wheeler, our healthcare administrator, and I will be hosting virtual Family Forums for both the assisted living neighborhoods and the long-term care/skilled nursing neighborhoods. Microsoft Teams will be used as our virtual platform. You can use the links below to register your attendance. Prior to the scheduled event, you will receive an email with the Microsoft Teams link.

Continued

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Long-term Care/Skilled Nursing Virtual Family Forum – Tuesday, June 30 at 3 p.m.

Sign up link: <https://www.signupgenius.com/go/TVARLTCFamilyForum>

Assisted Living Virtual Family Forum – Wednesday, July 1 at 3 p.m.

Sign up link: <https://www.signupgenius.com/go/TVARFamilyForum>

We hope that you'll be able to join us. Thank you for your continued support and prayers. We are grateful for the encouragement that we receive from so many of you!