



A National Lutheran Community

**To:** All Residents, Families and Team Members

**From:** Kyle Hreben, Executive Director

**Date:** October 16, 2020

**Subject:** Path Forward Update

## Memorandum

We made it! We have received clearance from the Montgomery County Department of Health that we may open our Health Center for indoor visits with residents and families! We need to take the weekend to put some finishing touches on our logistical plan, but on Monday, October 19, Lang Hall will be transformed to our gathering place!

Assisted Living residents	Tuesdays	11 a.m. to 12:20 p.m.
	Thursdays	11 a.m. to 12: 20 p.m. AND 2:30-4:30 p.m.
Second floor and 3 Maryland residents	Mondays	11 a.m. to 12:20 p.m. AND 2:30-4:30 p.m.
	Wednesdays	11 a.m. to 12:20 p.m.
	Fridays	11 a.m. to 12:20 p.m.

The Village at Rockville maintains one single point of entry to the Health Center. All guests should enter at the Health Center main entrance located close to the chapel. As with our patio visits, there are a variety of guidelines that must be followed by all participants to continue to safeguard our community.

- All sign-ups will be taken through SignUpGenius only (links below)
- In an effort to schedule as many visits as possible, families are asked to only schedule **ONE** indoor or outdoor visit for their loved one per week. If a second visit is scheduled, it will be cancelled until we can ensure that each resident has been offered a visit
- A maximum number of two guests are permitted to attend the indoor visits
- To participate in the visit, each guest must bring a face mask to wear, agree to a temperature check and symptom screening and provide an acknowledgment to the community's visitation guidelines
  - Worn properly, face masks should be attached to both ears and fully cover both the nose and mouth
  - If you are experiencing symptoms of COVID-19 or any other illness, please reschedule your visit to a different day
- All visitors will be required to wash their hands prior to entering the visitation area
- All Indoor Visits will be no longer than 20 minutes, recognizing that many residents may not have the endurance to sustain a longer period of time
  - Arrive to the visitation area no more than a few minutes before your visit but allow time to get through the screening process at our main entrance.
  - Be prepared to accomplish your visit within 20 minutes so that our Environmental Services team can disinfect the visitation area prior to the next visit
- Please do not bring anything to the visitation site. This includes drinks, items for your loved one, food, etc.
- Please remain at list 6 feet away from your loved one, other visitors and staff members at all times

*Continued*

You'll also find a complete list of our [Indoor Visitor Guidelines and a FAQ](#) document attached. We appreciate everyone's commitment to observing all guidelines so that we may continue to keep our residents and team members healthy and keep our community open for indoor visits. We do have to be prepared that if we have positive cases of COVID-19 that the Department of Health may provide guidance to revert to tighter restrictions.

We will continue to offer outdoor/patio visits on Tuesdays from 4-4:50 p.m. for our Assisted Living residents and Wednesdays from 4-4:50 p.m. for our second floor and 3 Maryland residents and guests.

We look forward to seeing you soon!

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**For reference:**

Path Forward	<a href="http://www.thevillageatrockville.org/pathforward">www.thevillageatrockville.org/pathforward</a>
COVID-19 Dashboard	<a href="http://www.thevillageatrockville.org/covid-19-dashboard">www.thevillageatrockville.org/covid-19-dashboard</a>
Indoor Visits	<a href="http://www.signupgenius.com/go/tvarindoorvisits">www.signupgenius.com/go/tvarindoorvisits</a>
Patio Visits	<a href="http://www.signupgenius.com/go/tvarvisits">www.signupgenius.com/go/tvarvisits</a>
Virtual Visits	<a href="http://www.signupgenius.com/go/tvarvirtualvisits">www.signupgenius.com/go/tvarvirtualvisits</a>