



A National Lutheran Community

To: All Residents, Families and Team Members

From: Kyle Hreben, Executive Director

Date: October 20, 2020

Subject: Path Forward Update

Memorandum

Earlier today, a team member at The Village at Rockville presented with symptoms of COVID-19. Our clinical team quickly decided to use the rapid testing machine, which resulted in a positive test result. In consulting with the Montgomery County and Maryland Departments of Health, they provided guidance that we can continue with small group programming, communal dining and patio visits, but we do have to suspend indoor visits. We remain in this status for at least 14 days, at which point the Department of Health will provide additional information.

While we recognize that this is a disappointing setback for our community, we are grateful for the quick and decisive actions of both the team member and our clinical team to determine the necessary measures to continue to safeguard the community. Since March, our number one priority has been to keep residents and team members safe, and we will continue on our path forward to ensure that priority remains.

Throughout the day today, our team has worked to adjust the SignUpGenius visits. Any visits that were scheduled for indoor visits have been moved to our patio visit schedule at the same date and time. If you wish to make adjustments to your schedule, please do so through SignUpGenius. Additionally, we have also added heaters to our patio visits to provide a more comfortable setting for both residents and families.

Patio Visits

Assisted Living residents

Tuesdays 11 a.m. to 12:20 p.m. AND 4:00-4:50 p.m.
Thursdays 11 a.m. to 12: 20 p.m. AND 2:30-4:30 p.m.

Second floor and 3 Maryland residents

Mondays 11 a.m. to 12:20 p.m. AND 2:30-4:30 p.m.
Wednesdays 11 a.m. to 12:20 p.m. AND 4:00-4:50 p.m.
Fridays 11 a.m. to 12:20 p.m.

To enable our team to support additional opportunities for patio visits, the virtual visit schedule is as follows:

Virtual Visits

Assisted Living residents and Second floor residents

Monday-Friday 1-3 p.m. AND weekends 10 a.m. to 5p.m.

Third floor residents

Monday-Friday 1-5 p.m.

Thank you for your patience, support and understanding, as we remain diligent to protect our community throughout this pandemic.

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For reference:

Path Forward www.thevillageatrockville.org/pathforward
COVID-19 Dashboard www.thevillageatrockville.org/covid-19-dashboard
Patio Visits www.signupgenius.com/go/tvarvisits
Virtual Visits www.signupgenius.com/go/tvarvirtualvisits