

# NATIONAL LUTHERAN COMMUNITIES & SERVICES ANNUAL REPORT





The Legacy at North Augusta hosts an Aging in Place Roundtable

## MISSION

National Lutheran Communities & Services (NLCS) honors, inspires and supports choice and opportunity in partnership with older adults.

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## YEAR IN REVIEW

I am proud of all National Lutheran Communities & Services (NLCS) accomplished in 2019. It was a year of continued growth, allowing us to serve even more older adults throughout Maryland, Virginia, Washington, D.C. and Delaware.

In 2019, we updated our mission statement to: **NLCS honors, inspires and supports choice in opportunity in partnership with older adults.** We felt reflecting our partnership (rather than “in service to”) was a more accurate description of the services provided by NLCS’ entities.

We have also updated our vision statement to **Working together to create thriving communities.** Throughout the annual report, you will see how we are already working to accomplish this whether it is through one of our communities, through the delivery of support services, through the tremendous work Impact1890’s grant recipients and the ways NLCS’ Talent & Culture team supports our team members.

As everyone knows, 2020 has been a tumultuous year thus far. In the midst of a global pandemic, we continue to meet the needs of older adults in our region. We started the year by welcoming a new community to the National Lutheran family—The Village at Augsburg, located in the suburbs of Baltimore. We are excited to have this community as part of our family and invite you to learn more in the pages of the Annual Report.

In June of this year, we opened the new Memory Care Neighborhood at The Legacy at North Augusta. This expansion allows residents with cognitive needs to remain at The Legacy and continue receiving care in a familiar environment.

We have also filed plans for The Village at Providence Point in Annapolis. We have worked hard with the city and our opposition to modify plans and feel confident we are closer than ever for this community to be a reality. Our sales and marketing team has been diligently cultivating interest in the project.

At the start of 2021, we will begin welcoming new residents to The Village at Rockville as we complete work on the Glenmere expansion. Glenmere will add 130 independent living apartments as well as new common areas and a fitness center and state-of-the-art aquatic center.

As always, I thank you for your continued support and dedication to our organization. Our mission would not be possible without you.



**LAWRENCE R. BRADSHAW, PRESIDENT & CEO**  
NATIONAL LUTHERAN COMMUNITIES & SERVICES

## CREATING THRIVING COMMUNITIES

Each year National Lutheran Communities & Services (NLCS) Board of Trustees works to help guide the leadership team in developing initiatives to support the mission and vision of the organization. This year, we also helped guide a new vision statement:

### *Working together to create thriving communities*

I am particularly drawn to the word “thriving.” What does it mean to thrive? To prosper? To flourish? That can only be answered individually. For me, thriving is continuing to enjoy and succeed in my work as a Realtor. While personally, it’s watching my children raising their children, and the joy I find in having grandchildren. Thriving is also seen in the littlest things, like newly blooming lilacs that signal the start of spring.

For residents in our communities, thriving means many of the same things. It also includes developing connections with their neighbors, learning new hobbies, volunteering to support the greater community, improving their physical health, exploring their spirituality, traveling around the country and around the world – their options are truly endless.

The services NLCS provides allows older adults to thrive in a way that is most comfortable for them, whether in one of our communities, or the home they have always loved. Our Impact1890 grants program supports organizations doing their own work to help older adults thrive, often in underserved areas where support services are sparse.

My tenure as board chair closed at the end of 2019. I am very proud of the work we’ve accomplished over the past two years. I will remain on the board as immediate past chair, while my colleague Donna Duss takes over as board chair. I know the board and the organization are in good hands.

I am honored to be a part of this organization, and I know we still have great things to accomplish together.



**LISA A. BEHR, BOARD CHAIR**  
NATIONAL LUTHERAN COMMUNITIES & SERVICES BOARD OF TRUSTEES

# WELCOME TO THE VILLAGE AT AUGSBURG

In late 2019, National Lutheran Communities & Services (NLCS) finalized an affiliation agreement with The Village at Augsburg (formerly known as Augsburg Lutheran Home & Village). This affiliation makes both NLCS and Augsburg part of a larger system, which means both parties have access to strong support services, have an increased breadth of expertise, have access to additional benefits and resources, and receive best-in-class education.

Augsburg was first conceived as an orphanage in 1892, when Caroline Lang, a resident of Baltimore, Maryland, learned about two orphaned children with no place to live. She shared her vision of caring for orphans with friends, and together they created an orphanage fund, raising three dollars to support their efforts. Today, this initial three dollar collection is remembered as the “Augsburg Acorn.”

The ministry quickly expanded its vision to also care for seniors and formed The Ladies Society of Augsburg Home to help raise funds. In 1893, Augsburg purchased its first building at 746 West Lexington Street in downtown Baltimore, and a remarkable heritage began. By 1921, it became clear that larger quarters were necessary to support the growing community, and the present 52-acre property on Campfield Road was purchased in Baltimore County. In 1970, the care for orphans was discontinued, and the focus turned completely to serving seniors.

Today, The Village at Augsburg offers independent living, assisted living, long-term care and short-term rehabilitation.



THE VILLAGE AT  
**AUGSBURG**  
A National Lutheran Community



Augsburg residents enjoy a meal on the outdoor porch



Orphaned children and employees at the original Lexington Street location



Augsburg's Pastor Ray delivers weekly worship service



Independent living apartments



Augsburg's ConnectedLiving team provides programs to keep residents active and engaged

# ANNUAL REPORT 2019 FOR Impact1890

A National Lutheran Program

Impact1890—A National Lutheran Program is National Lutheran Communities & Services grant-making program dedicated to providing resources to support older adults aging with choice in their homes throughout Maryland, Virginia, Delaware and Washington, D.C.

Every grant awarded in 2019 supported programs supporting at least one of the below areas of need.

Impact1890 supports the work of organizations addressing one or more areas of need. We are working together to create communities in which all of us are able to thrive.

**29** Organizations located throughout Delaware, D.C., Maryland and Virginia received a 2019 grant.

**10** Types of programs: Food assistance, adult day program, transportation, education, crisis assistance, house repairs, medical assistance, mental/emotional support, Naturally Occurring Retirement Communities, and prison ministry.

**20,000** Older adults reached.

## AREAS OF NEED



### SOCIAL ISOLATION

As we age at home, we are at an increased risk for social isolation, which can be harmful to our physical and mental health.



### TRANSPORTATION

A lack of transportation is detrimental, lessening our ability to access basic necessities such as food.



### NAVIGATING AND ACCESSING HEALTH CARE AND SOCIAL SERVICES

Even if services are available in a community, they can be hard to locate and understand. Limited access to these resources has negative impacts on our health.



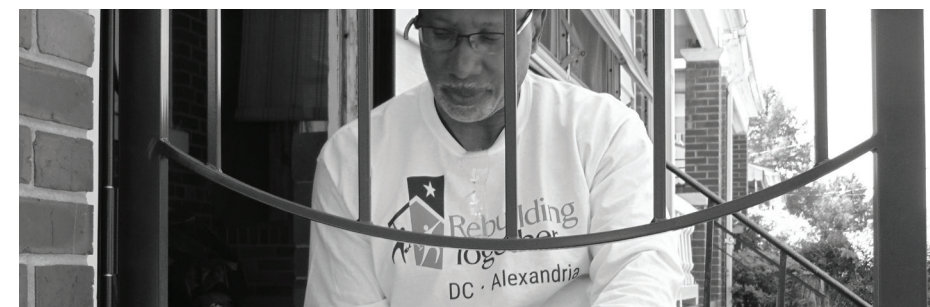
### CHRONIC DISEASE MANAGEMENT

Most older Americans have multiple chronic conditions, which are difficult to manage alone and reduces quality of life.



### ALZHEIMER'S DISEASE, DEMENTIA AND MEMORY LOSS

Memory loss limits our independence as we age and contributes to caregiver burnout.



### HOUSING

25% of older adults throughout Maryland, Virginia, D.C. and Delaware spend 30% or more on their housing expenses, which leaves less expendable income for other needs such as healthy foods and healthcare costs.

To view a full list of grant recipients, please visit [www.impact1890.org](http://www.impact1890.org).

## IMPACTING OUR COMMUNITY

The work National Lutheran Communities & Services does not stop within the walls of our communities. That spirit of caring and giving resonates with residents, team members, volunteers and board members alike. Those who live and work in our communities recognize that together, we can accomplish more than any of us can do alone. When we collectively harness our talents and time, we can amplify our impact for the greater community.



Guests enjoy the Atrium Art Gallery at The Legacy at North Augusta



The Legacy Legs participate in the annual Walk to End Alzheimer's



The Village at Orchard Ridge's Planners donate washable mats made of plastic bags to Fremont Street Nursery



Residents at The Legacy at North Augusta sew stuffed animals for children in local hospitals



Residents and team members participate in the local annual Walk to End Alzheimer's events



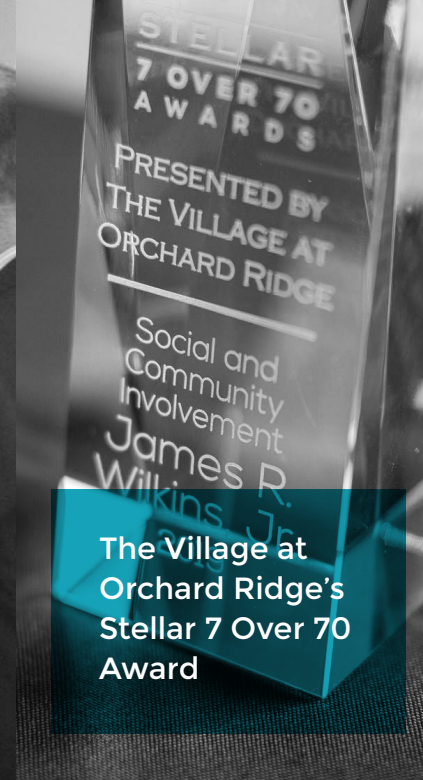
The Village at Orchard Ridge residents volunteer at Highland Food Pantry



The Village at Orchard Ridge residents assemble center pieces for Apple Blossom Festival's Queens Dinner



Larry Bradshaw and Melissa Fortner present The Village at Orchard Ridge's Stellar 7 over 70 Award



The Village at Orchard Ridge's Stellar 7 Over 70 Award



Nominees for The Village at Orchard Ridge's Stellar 7 Over 70 Awards



The Legacy at North Augusta honors resident Veterans on Veteran's Day



The Village at Orchard Ridge's Barbara group assembles a basket for a needy family at Christmas



The Legacy at North Augusta participates in Staunton's annual Christmas parade



# CONNECTEDLIVING

People never stop learning and growing, no matter their age. We believe in providing people with more ways to push their boundaries; more than just activities, our ConnectedLiving programming meets the many diverse aspects of peoples' lives. ConnectedLiving aims to support individuals in mind, body and spirit while supporting the seven dimensions of wellness: physical, intellectual, social, spiritual, vocational, emotional and environmental.



Residents from The Legacy at North Augusta enjoy a trip to get ice cream



Residents enjoy The Village at Orchard Ridge's annual classic car show



The Village at Orchard Ridge's classic car show



ConnectedLiving arranges regular opportunities for animal therapy



Residents at The Village at Rockville enjoy chair exercise classes



The annual Barbecue and Crab Feast is a favorite among residents at The Village at Rockville



ConnectedLiving provides art and music lessons catered to each individual's tastes and abilities





The Legacy's annual senior to senior prom with students from Staunton High School



Residents enjoy a luau at The Legacy at North Augusta



The Legacy at North Augusta's annual Fourth of July parade



Prom king and queen at The Legacy at North Augusta



Christmas at The Legacy at North Augusta

## A GREAT PLACE TO WORK®

National Lutheran Communities & Services is comprised of team members that bring forth an array of talents and skills. Our culture is defined by the phrase We CARE—The National Lutheran Way. CARE means Create smiles, Attend to details, Respect everyone, and Embody excellence. Regardless of job title or department, our team embodies the word CARE in every way—from serving older adults and families to interactions with one another.



Team members from myPotential at Home gather for training



Team members at The Village at Rockville celebrate We CARE's fifth anniversary

The Legacy at North Augusta team members enjoy an annual appreciation picnic



NLCS team members enjoy a Super Bowl Chili Cook Off



Team members at The Village at Rockville take a break from their busy day for a quick photo



Team members at The Village at Orchard Ridge celebrate Apple Blossom Festival



Christmas at The Legacy at North Augusta



NLCS team members enjoy a retirement party



Team members at The Village at Rockville on Halloween



The Village at Rockville team enjoys a celebration for the Great Place to Work distinction

# THANKING THE GENEROUS

BY ALICE BENSON

Philanthropy Director

When she was 83, Mrs. Wilda Simpson, a widow from Grace Lutheran Church in Winchester, Virginia, decided it was time to move into what was then known as The National Lutheran Home, now The Village at Rockville. She was concerned that she might not have enough assets, but she was able to move in.

Mrs. Simpson made new friends, played bridge, quilted, enjoyed worshipping with the community, and got involved with other activities. She starting running out of assets in about two-and-a-half years. Yet she has been able to stay in the home she loves.

Thanks to the generosity of residents, their families, and other donors, we have never had to ask anyone to leave if they have run out of funds through no fault of their own. Mrs. Simpson is now 101 and in full-time memory care, continuing to live with dignity thanks to the generosity of caring people. Before I wrote this, I didn't even know she had run out of assets. Her daughter shared this story with me, and told me to use her mom's name in order to thank all the unknown people who have helped her.

Your gifts have shown the love of God to Mrs. Simpson. Thank you!



A National Lutheran Community



Wilda Simpson poses with three generations of family at her 100 birthday party

# MISSION INSPIRED GIVING

BY BRADLEY SNOWDEN

Philanthropy Director

The Village at Orchard Ridge mirrors places residents have called home. In a short six-year period, people from diverse backgrounds and experiences have created a thriving community. At the heart of our community is the mutual belief in a shared mission and a commitment to the benevolent care fund for those who need it most.

With the thoughtful guidance of three special ladies and support of many caring resident volunteers, the Village Specialty Shoppe was launched in June 2019. Susan Dailey, Pat Berry and Gloria Winters took the concept of a shopping boutique and necessities shop and coupled it with support of the needs of residents. Through the sale of unique specialty items and practical goods, the Village Specialty Shoppe created a venue for daily interaction that gives residents the chance to support philanthropy in a unique way. It is expected that the net proceeds from sales will begin to be donated to Orchard Ridge's Benevolent Care Endowment Fund before the end of 2020.

Through their efforts and support of residents and visitors who make purchases, the Village Specialty Shoppe helps Orchard Ridge continue to honor its mission of providing assistance to older adults who outlive their resources.



THE VILLAGE AT  
ORCHARD RIDGE

A National Lutheran Community



The Village Specialty Shoppe volunteers at the grand opening including Susan Dailey, Pat Berry and Gloria Winters

# HONORING OUR FRIEND

**BY SHERRI HEISHMAN**  
Philanthropy Director

There comes a time in your life when you meet that person who touches you forever. For many at The Legacy at North Augusta, that was long time resident, Demmie Layne. Her endearing personality kept everyone in stitches and made a dreary day full of sunshine. Cheese puffs, Pepsi and peanut butter cups were what kept her going. Demmie was born in Princeton, West Virginia and later moved to Waynesboro, Virginia. She had a 30-year career with General Electric in the marketing department.

We were all so heartbroken when Demmie passed in the spring of 2020. Team members at The Legacy at North Augusta are launching an Employee Giving Campaign. There are two funds that employees chose to donate to: Benevolent Care Endowment Fund and the Remember Me Capital Campaign that supports our new Memory Care Neighborhood. As the team learned more about the employee campaign naming opportunities for rooms in the new memory care neighborhood, they decided that they would like to raise \$15,000 as a team to name the hallway "Demmie Layne." They wanted to honor Demmie and have a little reminder of her on the wall. They are well on their way to making their goal with additional gifts that have been received from Demmie's family.

This is the first time The Legacy has held a formal Employee Giving Campaign. There was a soft launch for the leadership team and all team members will have the opportunity to participate in the fall of 2020. It is amazing when a team comes together to honor one of their friends!



**DEMMIE LAYNE**



## WAYS TO GIVE

### NATIONAL LUTHERAN COMMUNITIES & SERVICES

Contact Dee Dee Barbour  
bbarbour@nationallutheran.org  
p: 240-686-6002  
Donate online at [nationallutheran.org/donate](https://nationallutheran.org/donate)

### THE VILLAGE AT ROCKVILLE

Contact Alice Benson  
abenson@thevillageatrockville.org  
p: 301-354-8422  
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Contact Brad Snowden  
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### THE LEGACY AT NORTH AUGUSTA

Contact Sherri Heishman  
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*My mother has lived at The Village at Rockville for 18 years, and she is 101. She needs full time nursing care now. I thank God for the Benevolent Endowment Fund, which has enabled her to be able to stay in such a loving and secure environment.*

**DAUGHTER OF RESIDENT**

The Village at Orchard Ridge holds a ribbon cutting for a new dog park, funded by donations from residents



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The Legacy at North Augusta holds a groundbreaking ceremony for the Memory Care Neighborhood expansion



*Somebody suggested the benevolent aid fund and that's how I found out about it. It means a lot to know it's there to help. In my mother's case, she has exhausted all of her personal funds and her money has run out. It means a lot and gives me peace of mind to know it's there for when she needs it.*

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Richard and Sharon Mazza  
Bruce and Julie Swanson

### SUPPORTERS \$500-999

Richard and Nancy Ann Graham  
inFaith Community Foundation  
Wollom and Rita Jensen  
Tommie Robinson  
John and Monica Widoff

### FRIENDS \$1-499

Wensley and Jinah Barker  
Joanne Bear  
Debra Dukes  
Michael and Karen Faulkner  
Kirsten Haalboom  
Phyllis Haines  
Claudia Harrington  
Joseph and Carol Lettrich  
Gail Mathews  
James and Lynda Mauney  
Kenneth and Susan Mortenson  
Sandra Pagano

### IN MEMORY OF

#### Fran and Champ Carter

Karen Faulkner

#### Norman Going

Wensley & Jinah Barker

#### Eric and Dorothy Johnson

Sandra Pagano

#### Wallace Rossmiller

Claudia Harrington

### IN HONOR OF

#### Kathryn Baerwald

Claudia Harrington

#### Jason Gottschalk

Claudia Harrington

#### Phyllis Haines

Claudia Harrington

## SARAH UTERMEHLE LEGACY SOCIETY MEMBERS

\*indicates deceased

Richard Ahlberg\*  
Katherine Amoss  
Robert\* and Alice Anderson  
Anonymous  
Kathryn Baerwald  
Dee Dee Barbour  
Helen Barrow  
Carl and Faith Bauersfeld  
Joanne Bear  
Alice Benson and Kirk Fitch  
Nancy Birner  
Doug and Helene Bly  
John\* and Zelda\* Boccina  
William and Karen Boldin  
N. Addeene Bost  
D. Joanne Bowers  
Larry and Billie Bradshaw  
Michael and Stacey Brady  
Robert Buckwalter  
Jeanne Rethwill Buster  
Beverly Campbell  
Sally Cornell  
Robert and Susan Dailey  
Carole Danielson\*  
Richard and Ishilde Dawson  
Robert\* and Evelyn\* Dise  
Richard Duesing  
Fern Edwards  
Alberta Ellis  
John and Lois Eriksson  
Leroy\* and Betty Fredericks  
Richard and Jane Gladden  
Jason Gottschalk  
Shelby Hadelor  
Florence Heckman\*  
Eva Heller  
Elizabeth Henriksen\*  
Frank\* and Roselyn Hopkins  
Kyle Hreben

Heather Humphries  
Joyce Hunley  
W.A. and Barbara Kaplin  
H. Norman Krause\*  
George and Rhoda Kriz  
John\* and Jeane Leithauser  
Irene Lobell  
Steven Aker Mosher  
Laura Johnson Parker\*  
Robert\* and Iva\* Parrott  
Marlene Herman Forsythe Patton  
Leon Piazza  
Frederick\* and Harriet\* Rabel

Ruth Ragan  
Richard and Melba Reichard  
Gladys Roman  
L. Burns\* and Marjorie Saltzgeber  
George and Martha Sims  
Patricia Stephenson  
Nancy Stewart  
Asta Teemant  
Ronald Thomas and Lynn Mathieu  
Helen Anne Vigness  
Elizabeth Kreiser Weisburger\*  
William and Ruth Wertman  
Louie Will



*Knowing there is a benevolent endowment fund here gives my family and me great peace of mind. I'm very thankful for the people who have gone before and have given generously to this fund, so we residents can have that security of not being asked to leave if we run out of resources.*

**ASSISTED LIVING RESIDENT**

# FINANCIAL PERFORMANCE AND STEWARDSHIP

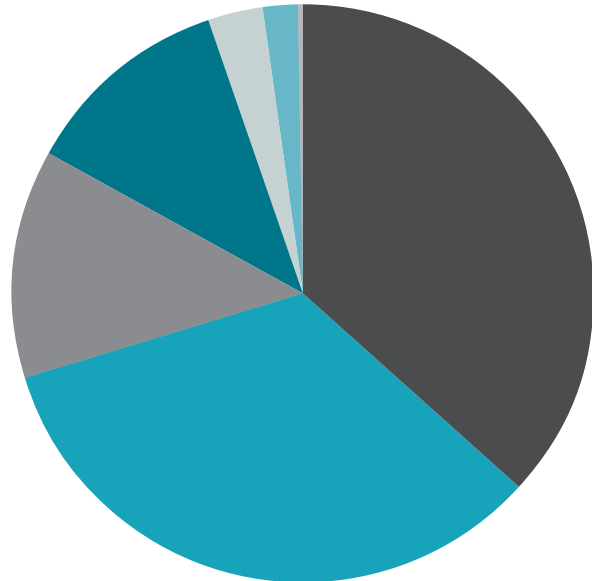
## TOTAL BENEVOLENT CARE



## TOTAL INVESTMENTS AND ASSETS WHOSE USE IS LIMITED

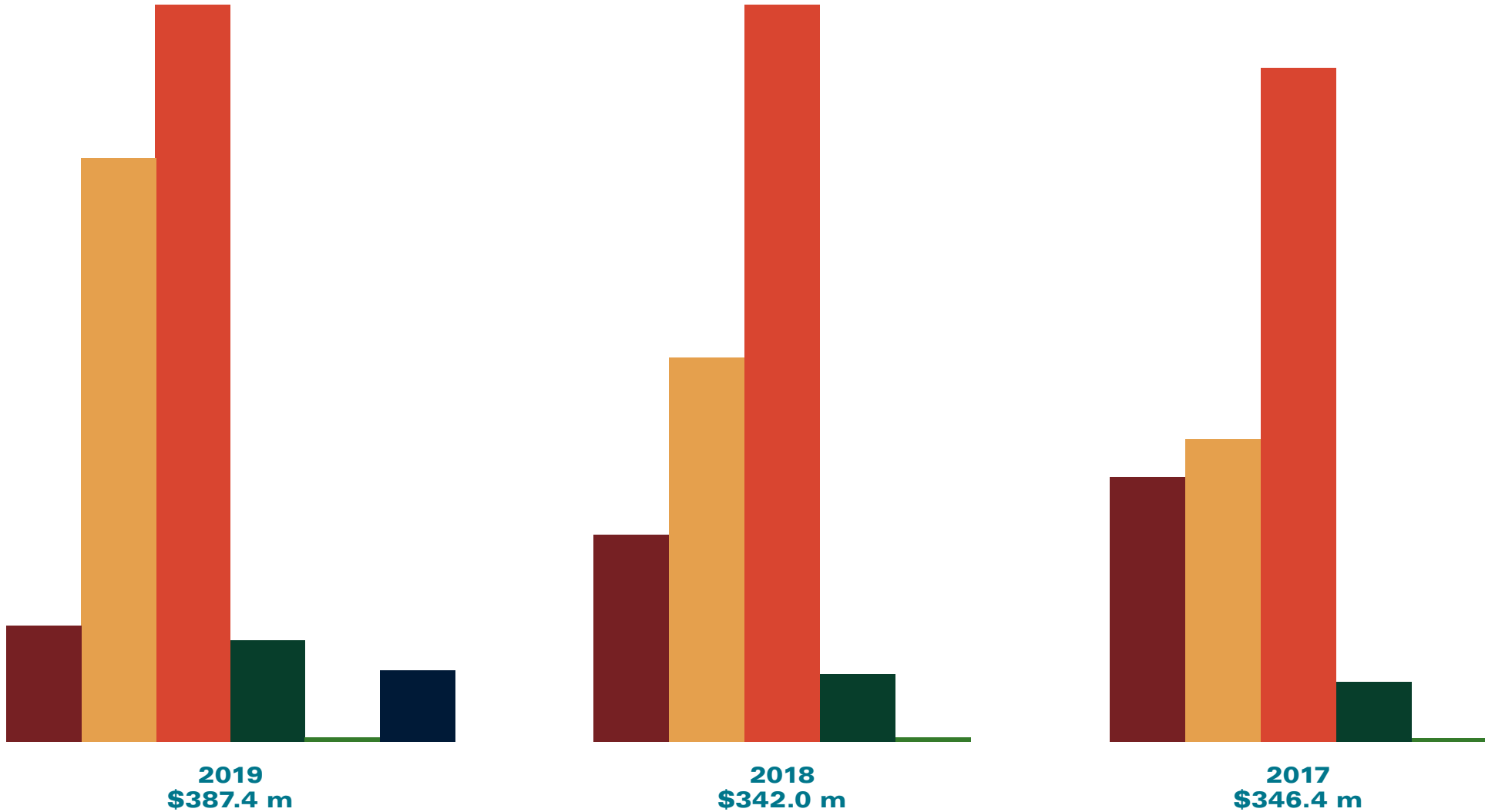
- EQUITY SECURITIES**  
\$40,688,637 | 36.9%
- CASH & CASH EQUIVALENTS**  
\$36,947,425 | 33.5%
- FIXED INCOME SECURITIES**  
\$14,150,923 | 12.8%
- MUTUAL FUNDS**  
\$12,836,415 | 11.6%
- ALTERNATIVE INVESTMENTS**  
\$3,450,246 | 3.1%
- FUNDS HELD IN TRUST BY OTHERS**  
\$2,019,554 | 1.8%
- EXCHANGE-TRADED AND CLOSED-END FUNDS**  
\$92,323 | 0.1%
- OTHER**  
\$78,501 | 0.1%

**TOTAL: \$110,264,024**



- NATIONAL LUTHERAN COMMUNITIES & SERVICES
- THE LEGACY AT NORTH AUGUSTA
- MYPOTENTIAL AT HOME
- THE VILLAGE AT ROCKVILLE
- THE VILLAGE AT PROVIDENCE POINT
- MYPOTENTIAL CARE CENTER
- THE VILLAGE AT ORCHARD RIDGE

## TOTAL ASSETS *in millions*





# NATIONAL LUTHERAN COMMUNITIES & SERVICES

## CONSOLIDATED BALANCE SHEET

YEARS ENDED  
DECEMBER 31, 2019  
AND 2018

	2019	2018
<b>ASSETS</b>		
<i>CURRENT ASSETS</i>		
Cash and cash equivalents	\$3,461,288	\$2,623,293
Accounts receivable, net	2,977,882	2,515,873
Prepaid expenses and other assets	894,962	793,892
Current portion of pledges receivable	33,380	42,844
Current portion of assets whose use is limited	11,017,030	6,158,864
<b>TOTAL CURRENT ASSETS</b>	<b>18,384,542</b>	<b>12,134,766</b>
Assets whose use is limited, net	27,469,499	20,651,404
Investments	69,757,941	71,378,462
Property and equipment, net	269,083,029	235,892,395
Funds held in trust by others	2,019,554	1,928,796
Right-of-use assets	572,865	-
Pledges receivable, net	59,751	25,100
<b>TOTAL ASSETS</b>	<b>\$387,347,181</b>	<b>\$342,010,923</b>
<b>LIABILITIES AND NET ASSETS</b>		
<i>CURRENT LIABILITIES</i>		
Accounts payable, trade	\$1,927,004	\$2,050,408
Accrued payable, construction	5,785,019	644,000
Accrued interest	4,328,245	3,659,874
Accrued expenses	3,952,635	3,721,491
Line of credit	5,944,972	7,907,323
Current portion of long-term debt	1,985,000	1,855,000
Current portion of annuities payable	16,671	32,540
<b>TOTAL CURRENT LIABILITIES</b>	<b>23,939,546</b>	<b>19,870,636</b>
Resident deposit	6,816,730	6,001,758
Deferred revenues from entrance fees	38,524,460	40,973,591
Refundable entrance fees	52,528,463	48,134,616
Long-term debt, net	173,250,898	126,697,597
Lease liability	572,865	-
Annuities payable, net	64,730	96,623
<b>TOTAL LIABILITIES</b>	<b>295,697,692</b>	<b>241,774,821</b>
<b>NET ASSETS</b>		
Without donor restrictions	86,868,647	96,154,712
With donor restrictions	4,780,842	4,081,390
<b>TOTAL NET ASSETS</b>	<b>91,649,489</b>	<b>100,236,102</b>
<b>TOTAL LIABILITIES AND NET ASSETS</b>	<b>\$387,347,181</b>	<b>\$342,010,923</b>

# NATIONAL LUTHERAN COMMUNITIES & SERVICES

## CONSOLIDATED STATEMENT OF OPERATIONS

YEARS ENDED  
DECEMBER 31, 2019  
AND 2018

	2019	2018
<b>CHANGES IN NET ASSETS WITHOUT DONOR RESTRICTIONS</b>		
<i>REVENUE</i>		
Net resident service revenues	\$58,442,695	\$56,494,922
Gain (loss) on sale or disposal of property and equipment	6,000	(810,542)
Net assets released from restrictions, operations	157,445	1,380,222
<b>TOTAL OPERATING REVENUE</b>	<b>58,606,140</b>	<b>57,064,602</b>
<i>OPERATING EXPENSES</i>		
Salaries and wages	29,091,467	29,952,527
Employee benefits and payroll taxes	6,944,943	6,903,973
Professional fees	4,511,163	4,279,300
Ancillary and medical	4,795,835	4,651,828
Supplies	1,312,349	1,607,428
Food services	2,361,340	2,488,773
Utilities	2,357,051	2,427,917
Depreciation	11,672,055	11,765,170
Interest	7,903,730	7,907,242
Insurance	611,270	526,019
Real estate taxes	898,807	865,549
Repairs and maintenance	1,330,300	1,192,205
Advertising and marketing	1,544,939	1,261,538
Licenses, dues and subscriptions	1,501,367	1,608,530
Other operating expenses	1,591,607	1,345,557
Bad debt expense	464,747	624,168
Grants awarded to others	282,324	519,592
<b>TOTAL OPERATING EXPENSES (DEFICIENCY) OF OPERATING REVENUE OVER EXPENSES</b>	<b>79,175,294 (20,569,154)</b>	<b>79,927,316 (22,862,714)</b>
<i>NONOPERATING REVENUE (EXPENSES)</i>		
Contributions	43,899	310,932
Other income (expense)	(194,540)	119,183
Interest and dividends	2,298,556	2,147,342
Realized gains	325,817	716,036
Unrealized gains (losses)	8,078,473	(6,706,950)
<b>TOTAL NONOPERATING REVENUE (EXPENSES) (DEFICIENCY) OF OPERATING REVENUE OVER EXPENSES</b>	<b>10,552,205 (10,016,949)</b>	<b>(3,413,457) (26,276,171)</b>
<i>OTHER CHANGES</i>		
Unrealized gains (losses)	730,884	(368,313)
Net assets released from restriction, capital purchases	-	566,456
<b>TOTAL OTHER CHANGES CHANGE IN NET ASSETS WITHOUT DONOR RESTRICTIONS</b>	<b>730,884 (\$9,286,065)</b>	<b>198,143 (\$26,078,028)</b>

# NATIONAL LUTHERAN COMMUNITIES & SERVICES

## CONSOLIDATED STATEMENT OF CHANGES IN NET ASSETS

YEARS ENDED  
DECEMBER 31, 2019  
AND 2018

	2019	2018
<b>CHANGES IN NET ASSETS WITHOUT DONOR RESTRICTIONS</b>		
(Deficiency) of operating and nonoperating revenue over expenses	\$(10,016,949)	\$(26,276,171)
Unrealized (losses) gains	(730,884)	(368,313)
Net assets released from restriction, capital purchases	-	566,456
<b>Change in unrestricted net assets</b>	<b>(9,286,065)</b>	<b>(26,078,028)</b>
<b>CHANGES IN NET ASSETS WITH DONOR RESTRICTIONS</b>		
Contributions	712,221	439,748
Funds held in trust income	6,246	-
Change in value of funds held in trust by others	138,430	(55,994)
Net assets released from restriction, operations	(157,445)	(1,380,222)
Net assets released from restriction, capital purchases	-	(566,456)
<b>Change in net assets with donor restrictions</b>	<b>699,452</b>	<b>(1,562,924)</b>
<b>Change in net assets</b>	<b>(8,586,613)</b>	<b>(27,640,952)</b>
<b>NET ASSETS</b>		
<b>BEGINNING</b>	<b>100,236,102</b>	<b>127,877,054</b>
<b>ENDING</b>	<b>\$91,649,489</b>	<b>\$100,236,102</b>

### NATIONAL LUTHERAN COMMUNITIES & SERVICES 2019 BOARD OF TRUSTEES MEMBERS AND OFFICERS

Chair, Ms. Lisa Behr  
Secretary/Treasurer, Mr. Cornell P. Abod  
President & CEO, Mr. Lawrence R. Bradshaw  
The Rev. Debbie Dukes  
Ms. Donna Duss  
The Rev. Scott Ickert  
Rev. Joseph P. Lettrich  
Mr. Mike Rodgers  
Ms. Julie Swanson  
Rev. John Wertz, Jr.  
Mr. John E. Handley  
Rev. Dr. Wollom A. Jensen

### THE VILLAGE AT ROCKVILLE 2019 BOARD OF TRUSTEES MEMBERS AND OFFICERS

Chair, Mrs. Jeanne Buster  
President & CEO, Lawrence R. Bradshaw  
Mrs. Bonnie Keller  
Dr. Irene Fraser

### THE VILLAGE AT ORCHARD RIDGE 2019 BOARD OF DIRECTORS MEMBERS AND OFFICERS

Chair, Dr. Rachel A. Carlson  
Secretary/Treasurer, Rev. Nathan Robinson  
President & CEO, Lawrence R. Bradshaw 019  
Dr. George J. Kriz  
Dr. Lisa M. Zerull  
Ms. Jennifer A. Macks  
Ms. Catherine R. Phillips  
Matthew S. Akers, Esquire

### THE LEGACY AT NORTH AUGUSTA 2019 BOARD OF DIRECTORS MEMBERS AND OFFICERS

Chair, Rev. Rod Ronneberg  
Immediate Past Chair, Rev. John Wertz, Jr.  
Secretary/Treasurer, Mr. Richard K. Halterman, II  
President & CEO, Mr. Lawrence R. Bradshaw  
Dr. Steven Mosher  
Ms. Deborah Harris  
Ms. Shirley S. Travis

### THE VILLAGE AT PROVIDENCE POINT 2019 BOARD OF TRUSTEES MEMBERS AND OFFICERS

Chair, Mrs. Faith Bauersfeld  
Vice Chair, Mrs. Claudia Harrington  
Secretary, Mr. Carl Swanson  
Treasurer, Mr. Gary Nichols  
President & CEO, Mr. Lawrence R. Bradshaw  
Mr. Robert L. Pillote, Jr.

### IMPACT1890 2019 BOARD OF TRUSTEES MEMBERS AND OFFICERS

Chair, Mrs. Marcia Milleville  
Rev. Derek Boggs  
Mrs. Jeanne Broynhill  
Mr. John Conrad  
Mrs. Karen Cowden  
Mrs. Julie Howell

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**Editors:** Dee Dee Barbour, Alice Benson, Allison Combs, Emily Foster, Sherri Heishman, Rhonda Ricci, Paula Siburt, Bradley Snowden

*National Lutheran Communities & Services (NLCSO is a faith-based, not-for-profit ministry of the Evangelical Lutheran Church in America's (ELCA) Delaware-Maryland, Metropolitan Washington, D.C. and Virginia Synods, serving people of all beliefs. NLCS honors, inspires and supports choice and opportunity in partnership with older adults.*



National Lutheran  
Communities & Services

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