

A National Lutheran Community

To: All Residents, Families and Team MembersFrom: Kyle Hreben, Executive DirectorDate: May 27, 2020Subject: COVID-19 update

Memorandum

As we celebrated Memorial Day this weekend across the country, our residents had a number of opportunities to honor and remember those who have given their lives for the freedoms that we have in America.

In our May 20 community update, we shared our plan for COVID-19 universal testing with the State of Maryland. With the amazing efforts of our team, resident testing for the entire Health Center was completed within one day, and over 250 staff tests have been administered. With only one resident test result outstanding, eight asymptomatic residents tested positive and eight asymptomatic team members tested positive. Team member testing should finish later this week, with test results expected within 5-7 days.

Residents and families of those who tested positive have been informed, and residents with negative results should be contacted by the end of the week. The appropriate quarantine measures have been taken for those who tested positive for the virus. Although all residents and team members have undergone this universal testing, we will continue our symptomatic screening protocols and test those who present with symptoms consistent with COVID-19.

Last week, we hosted an "assist team" from the Maryland National Guard and the Department of Health. We requested this team through the state's epidemiology department specifically to review our environment, procedures and protocols in relation to infection control surrounding COVID-19. This team of 15 infectious disease physicians and clinicians commended our entire team for the work being done to protect both residents and team members. They offered a few recommendations, but overall the outcome of their visit provided a reassuring report on our mitigation tactics, communication with residents and families, efforts of team members, and our education practices.

Attached to this week's email, you'll find a memo from Cyndi Walters, NLCS's chief operating officer, as she shares an update on the re-opening of our communities. Together with NLCS and our sister communities, we are beginning to work through our own phased re-opening plan. More details will be shared as they become available.

We continue to share the impact of COVID-19 at The Village at Rockville through our dashboard at <u>www.thevillageatrockville.org/covid-19-updates/the-village-at-rockville-covid-19-dashboard/</u>. Although we have seen an increase in our positive cases over the past few days as a result of our asymptomatic universal testing, we have also seen a significant increase in our number of recovered cases with 25 residents who have recovered from COVID-19.

As always, we appreciate your support and encouragement as we navigate these times together.