



A National Lutheran Community

To: All Residents, Families and Team Members

From: Kyle Hreben, Executive Director

Date: August 20, 2020

Subject: Path Forward Update

Memorandum

Another week of being COVID-19 free! Among our team, we can't hear these words enough. It's the reward for the months of collaborate efforts to safeguard our entire community. Even as we begin to initiate in-person interactions among the residents within the community and through our Patio Visits with families, we remain diligent in our infection control protocols to ensure that the best practices are followed to continue this COVID-19 free path.

Some may have seen the *Washington Post* article regarding the COVID-19 testing lab serving Montgomery County that experienced questionable test results with specific types of COVID-19 tests. The Village at Rockville has not used this lab for processing the types of tests questioned.

Currently, The Village at Rockville has achieved the criteria to move to Phase 2 status according to the Montgomery County Department of Health. However, we can only move forward once Montgomery County and Maryland *both* move to Phase 3. Although there are no changes to visitation during Phase 2, it does allow us to increase our group settings. Following CDC guidelines, we will continue to be one phase behind the Montgomery County and Maryland active phase.

We continue to develop innovative ways to keep our residents engaged. This past week, we released an online catalog for our library. Using either a computer or an iPad, the ConnectedLiving team is able to provide Health Center residents with the most up-to-date information on the library's available resources. With this catalog of over 1,300 books accessible to families at <https://tvar.libib.com/>, we ask families to encourage their loved ones to read books from our library. We do follow an infection control protocol with books when they are returned. Additionally, a mobile book cart program is under development for our Independent Living residents.

To provide additional support to our Independent Living residents, the Village Bean, our coffee house in the Health Center, recently began offering curbside pick-up. Health Center residents may also order from the Village Bean for an additional charge above the standard meal charge. Additionally, our Dining team continues to offer their delivery menu to the cottages out of Café 9701, which provides options for lunch and dinner.

As you may know, The Village at Rockville is blessed to have a strong volunteer program. Volunteers enable us to offer a variety of programs, and they faithfully support our daily operations in numerous ways. Throughout our COVID-19 restricted visitation, volunteers continue to support us, even though they cannot be on campus. Earlier this week, our leadership team and ConnectedLiving team greeted our volunteers with warm smiles and thoughtful signs as 50 volunteers did a "drive by" to enjoy an individual serving of ice cream and an individually wrapped custom "thank you" cookie. One highlight of the event

CONTINUED

was seeing one of our volunteers decorate her vehicle to make it look like her car was wearing a mask. The car's mask read "Thank U Staff." You can find pictures of the recognition on our [Facebook page](#).

While you're on our Facebook, you might also be interested to check out last week's celebration of International Month. With Asia as our focus, Mengjiao Wang, ConnectedLiving coordinator, pre-recorded a video as she and her mom made homemade dumplings. Mengjiao shared the recipe with our Dining team, enabling our residents to enjoy the Asian-inspired dumpling.

It's exciting to share events and programs that are happening inside of our community. While we continue to focus on necessary precautions for the safety and health of our residents and team members during this time, we remain committed to also focus on the holistic well-being of each resident and team member in our community.

For reference:

Path Forward www.thevillageatrockville.org/pathforward

COVID-19 Dashboard www.thevillageatrockville.org/covid-19-dashboard/

Patio Visits www.signupgenius.com/go/tvarvisits

Virtual Visits www.signupgenius.com/go/tvarvirtualvisits

The Village at Rockville Facebook Page <https://www.facebook.com/thevillageatrockville>