



A National Lutheran Community

To: All Residents, Families and Team Members

From: Kyle Hreben, Executive Director

Date: September 4, 2020 9:30 p.m.

Subject: Path Forward Update

Memorandum

Late this evening, we learned of an outside contracted service provider who recently provided services to residents at The Village at Rockville tested positive for COVID-19. This provider saw residents in three neighborhoods, including our Assisted Living Memory Care in 1 Virginia, 3 Maryland and 3 Virginia. With this new category of an active case, you will see this reported separately on our [COVID-19 dashboard](#).

Out of an abundance of caution and in consultation with the Department of Health, three residents from Assisted Living Memory Care and four residents in our 3 Maryland short-term rehab neighborhoods were moved to our observation unit in 3 Virginia. This move was due to the known potential exposure to COVID-19. All appropriate family members of those affected by the move have been contacted.

We continue to be in close contact with the Department of Health and state Epidemiology department regarding next steps for our residents and community.

For residents currently on or moving to our observation neighborhood, outdoor patio or glass door visits are not available. Virtual visits remain an option, and we hope you and your loved ones will utilize. Sign up for virtual visits at www.signupgenius.com/go/tvarvirtualvisits.

The Village at Rockville is committed to the health and well-being of residents and team members. Your continued support is appreciated as we continue to manage the uncertainties of the pandemic.