



To: All Residents, Families and Team Members
From: Kyle Hreben, Executive Director
Date: October 28, 2020
Subject: Path Forward Update

Memorandum

In the past, I have shared with you how grateful I am for the efforts exhibited by our team members throughout the coronavirus pandemic. Over the past few weeks, we have had two separate surveys by the Maryland Department of Health, in which the work of our team was highlighted. In the infectious control survey, we accomplished a **deficiency-free** survey, which means that we had a perfect score in following the protocols that are in place to prevent the spread of not just COVID-19 but all infectious diseases. Additionally, the state's Assist Team awarded us an "excellent" rating surrounding our COVID-19 protocols. Along with Erin Wheeler, our health care administrator, and Lara Popoola, our director of nursing, we are proud of the efforts and determination of our team to protect our residents and each other. This takes much dedication and commitment while at work, but also throughout their daily lives outside of work.

During universal weekly testing this week, one asymptomatic team member tested positive, however, our residents continue to have negative test results. As a reminder, the COVID-19 dashboard provides a snapshot of how our community is currently impacted by COVID-19. www.thevillageatrockville.org/covid-19-dashboard

Following the guidance of the Montgomery County Department of Health, our indoor visits remain suspended. Once we reach the 14-day period of no positive COVID-19 results, they will provide additional guidance on our availability to return to indoor visits. Until then, we are making changes to our outdoor visitation schedule to offer visits during the warmest part of the day. Please also note that glass door visits are also available as noted below. As a gentle reminder, all sign-ups close one calendar day in advance. Please see the schedule on page two.

A few other community updates:

- Voting ballots did arrive and have been distributed for those residents who requested
- Along with our community partner, Montgomery Hospice, The Village at Rockville will present the series: "Support for Families: Coping in the age of COVID-19." Residents, resident families, team members and friends are welcome to attend these Zoom events to receive wellness strategies to guide us through these challenging times. The first virtual gathering will be **Thursday, October 29** from 12:30-1:30 p.m. Future dates are **November 19 and December 17**. Register for one of these events or for the entire series: www.thevillageatrockville.org/copingduringcovid-19
- Please remember the requested return date for our annual satisfaction survey is **Friday, October 30**. The survey was emailed on October 15 to independent living residents and to the power of attorney, guarantors or emergency contact for all assisted living and second floor families
- Don't forget the drive-thru Trick-or-Treat this **Saturday, October 31** from 1-3 p.m. Decorate your vehicles, wear your costumes and join us for drive thru trick-or-treating fun at different socially-distanced stations throughout our community

Thank you for your continued support!

Visit schedule on Page Two

Patio Visits

Sign up link: www.signupgenius.com/go/tvarvisits

Assisted Living residents

Tuesdays 2:30 to 5 p.m.

Thursdays 2:30 to 5 p.m.

Second floor and 3 Maryland residents

Mondays 2:30 to 5 p.m.

Wednesdays 2:30 to 5 p.m.

Fridays 2:30 to 5 p.m.

Virtual Visits

Sign-up link: www.signupgenius.com/go/tvarvirtualvisits

Assisted Living residents

Monday-Friday 1 to 3 p.m.

Saturdays 10 a.m. to 4:30 p.m.

Second floor residents

Monday-Friday 1 to 3 p.m.

Sundays 10 a.m. to 4:30 p.m.

All third floor residents

Monday-Friday 1 to 4:30 p.m.

Glass Door Visits

Sign-up link: www.signupgenius.com/go/tvarvirtualvisits Please input "glass door visit" in the special remarks section of the virtual visits sign-up on the designated days below.

Assisted Living residents

Saturdays 10 a.m. to 4:30 p.m.

Second Floor residents

Sundays 10 a.m. to 4:30 p.m.

3 Maryland residents

Wednesdays 1 p.m. to 4:30 p.m.

For reference:

Path Forward www.thevillageatrockville.org/pathforward

COVID-19 Dashboard www.thevillageatrockville.org/covid-19-dashboard

Patio Visits www.signupgenius.com/go/tvarvisits

Virtual Visits www.signupgenius.com/go/tvarvirtualvisits