



**To:** All Residents and Team Members  
**From:** Kyle Hreben, Executive Director  
**Date:** March 11, 2020  
**Subject:** Community Modified Visitation Policy Updates  
Effective 7 p.m. on March 11

## Memorandum

As we continue to take additional proactive measures to protect our community from the COVID-19 virus (coronavirus) and in following recommendations from the State of Maryland and the Centers for Medicare and Medicaid Services, effective March 11, 2020 at 7 p.m., The Village at Rockville has modified their visitation policy, further limiting access to the Health Center (assisted living and skilled nursing) to essential visits only. Essential visits are defined as those visits to residents or guests who experience a significant change in medical condition.

Following our existing protocols, any guest permitted to enter the building will continue to be screened for symptoms of COVID-19.

We understand this may be difficult for families and residents, therefore, as a reminder, Skype and FaceTime are available for our families to connect with their loved ones during this time and can be arranged through Melissa Blackstone by calling 301-354-8466 or emailing [mblackstone@thevillageatrockville.org](mailto:mblackstone@thevillageatrockville.org).

In addition, earlier today, Maryland Governor Larry Hogan announced that the Maryland Department of Health has offered COVID-19 testing to the residents, team members and guests who attended the February 28 memorial service. Residents and team members who attended the event continue to have no symptoms of COVID-19, and there have been no cases of COVID-19 at The Village at Rockville. The tests offered by Governor Hogan are at the discretion of the individual and have not been mandated by the State of Maryland. Those who attended the event will continue to be screened for symptoms of COVID-19 through March 13, 2020.

We continue to remain grateful for your patience and support.