



A National Lutheran Community

**To:** All Residents and Team Members  
**From:** Kyle Hreben, Executive Director  
**Date:** April 7, 2020  
**Subject:** COVID-19 update

## Memorandum

The Village at Rockville has continually taken proactive measures to protect our residents and team members from COVID-19. Our signs and symptoms monitoring protocols identified two residents in one of our short-term rehab neighborhoods who presented with symptoms of COVID-19 on April 2, 2020. We immediately implemented isolation protocols for both residents, and as symptoms progressed, both were tested for the virus on April 4. On April 7, both tests confirmed positive cases of COVID-19. The residents remain stable, and our prayers and thoughts are with them and their families.

Resident and team member safety and well-being are our top priorities. We are doing everything we can to ensure we stop the spread of COVID-19 within The Village at Rockville, including staying in very close communication with local and state health officials to ensure we are taking all the appropriate steps. Please know that we are strictly adhering to all directives from the Maryland Department of Health, the CDC, and the Centers for Medicare and Medicaid Services.

We understand that you are concerned about your loved ones and that connecting with family members is incredibly important to our residents. Families and friends are encouraged to connect with their loved ones through virtual visit. You can schedule a virtual visit at [www.signupgenius.com/go/tvarvirtualvisits](http://www.signupgenius.com/go/tvarvirtualvisits).

We know this is a difficult time for everyone. As always, we will keep you informed of any updates as we continue to navigate the unprecedented times of COVID-19. We remain grateful for your support and prayers for both our residents and team members.