

To: All Residents, Families and Team Members

From: Kyle Hreben, Executive Director

Date: March 15, 2021

Subject: Health Center in-person visits suspended

Memorandum

Late Sunday evening, March 14, we learned that one of our team members tested positive for COVID-19. One positive test result from either a resident or team member is classified by the Centers for Medicare and Medicaid Services (CMS) as an "outbreak." Following the Maryland Department of Health and CMS guidelines, we must suspend our in-person indoor visits effective immediately until community-wide testing is completed to ensure that this positive test result is isolated.

Salon services, socially-distanced communal dining and small group programming will continue during this time. We will continue practicing infection control protocols with properly using personal protection equipment, washing hands and disinfecting high-touch and common areas.

The ConnectedLiving team is working through the in-person visit schedule to offer virtual visits during this period. We know that this is a disappointment to everyone, and we will continue to communicate our ability to resume in-person visitation in the near future.