

A National Lutheran Community

To: All Residents, Families and Team MembersFrom: Kyle Hreben, Executive DirectorDate: March 19, 2021Subject: Health Center Path Forward Update

Memorandum

We knew when we began on our Path Forward around this time last year that there would be stops and starts on our journey towards keeping our community safe. Earlier this week, we experienced one of these "stops" when we learned that one of our team members tested positive for COVID-19. One positive test result from either a resident or team member is classified by the Centers for Medicare and Medicaid Services (CMS) as an "outbreak." Therefore, we had to suspend our in-person indoor visits effective March 15 until community-wide testing results were received to ensure that the positive test was isolated. These steps are regulatory requirements as we follow the Maryland Department of Health and CMS guidelines. It is always difficult for us to suspend in-person visitation because we know just how essential these visits have been in nurturing relationships between residents and their families during the pandemic.

Because of our outbreak status, we completed COVID-19 testing for all residents in the Health Center throughout the week. In addition, we have resumed our practice of testing team members twice weekly. All resident test results returned negative, and to date all team member test results have returned negative as well. All test results should be received by Sunday, March 21.

After consulting with the Montgomery County Department of Health, **if all team member tests return with negative results on Sunday, March 21**, they have given us permission to resume our in-person visitation effective Monday, March 22.

The sign-up for in-person visits is active, and you can access it <u>here</u>. If we are not able to open in-person visitation on Monday, an email will be sent through SignUpGenius on Sunday. We acknowledge that this may require a last minute change, but we would rather have visits scheduled than to wait longer to make connections. As a reminder, visits are limited to one visit per week with no more than two visitors per visit, and 3 Virginia residents or residents under isolation precaution are not eligible for in-person visits. Virtual visits remain an option for residents and families to connect. Consider signing up for a virtual visit as well as an in-person visit so that you can "see" your loved one twice this week.

We have also continued practicing infection control protocols by properly using personal protection equipment, washing hands, and disinfecting high-touch and common areas.

Other community news:

Dining Services Update from Dining Services Director Larry Snowberger

Residents attending the festival enjoyed homemade Guinness hand pies, corned beef sliders and a choice of a Guinness or green punch while enjoying the virtual performance. St. Patty's Day desserts were served to residents in the Health Center.

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ConnectedLiving programming from ConnectedLiving Director Melissa Blackstone Throughout the pandemic, while experiencing week-to-week schedule changes due to testing results, we have attempted to keep a sense of normalcy in view for residents. In particular, we desire residents to know that we value their voices in the creation and furtherance of an uplifting and inspiring community that allows residents to explore, evolve and thrive. Our monthly long-term care Residents' Council met this week with the community leadership team to discuss a variety of topics. We encourage you to ask your loved ones about this meeting and other types of programming that they participate in each week.

Don't forget to encourage your loved ones to enjoy our salon service appointments. We have adjusted to one-hour time slots to meet the service needs of residents, as well as completing infection control cleaning practices following each appointment. Our stylist will be on-site offering *limited salon services* on Wednesdays, Thursdays and Fridays from 9 a.m. to 3 p.m.

Assisted Living: Thursdays Second and third floor: Wednesdays and Fridays

Appointments can be made at <u>www.signupgenius.com/go/tvarsalon</u> or by calling 301-424-9565 or extension 11000. Currently, 3 Virginia residents or residents under isolation precautions are not eligible for in-person visitation.

Upcoming events:

Don't forget about our drive-thru Easter Celebration that is scheduled for Saturday, April 3 from 1-3 p.m. with a rain date of Monday, April 5. You'll find a flyer attached that you can share with family, friends and neighbors. Although visitation has re-opened in the building, this event will still take place outdoors. The event will have several stations for children to enjoy including live music, cotton candy, Easter goody bags, and an Easter craft. For more information, visit <u>https://www.thevillageatrockville.org/easteregg</u>

For reference:

Path Forward /COVID Dashboard Indoor Visits Virtual Visits

www.thevillageatrockville.org/pathforward www.signupgenius.com/go/indoorvisits www.signupgenius.com/go/tvarvirtualvisits



Join residents, team members and their families

SATURDAY, APRIL 3, 2021 1-3 P.M. RAIN DATE: MONDAY, APRIL 5



The Village at Rockville 9701 Veirs Drive Rockville, MD 20850





Turn into The Village at Rockville campus at the entrance near the electronic sign. You will be directed to the event from there.



- # Goody bags
- # Easter eggs
- * Cotton candy
- ※ Easter crafts
- Socially distanced photo station
- * Live music



Please RSVP by Monday, March 29

www.thevillageatrockville.org/easteregg Call 301-354-8466 for more information

Social distancing must be practiced and masks must be worn for participation. Team members/families are welcomed to join. Children's Easter baskets will be raffled off for team members who participate.

Car decorations are highly encouraged

The Village at Rockville is affiliated with National Lutheran Communities & Services, a faith-based, not-for-profit ministry of the Evangelical Lutheran Church in America, serving people of all beliefs.

