



A National Lutheran Community

**To:** Health Center Residents, Families and Team Members

**From:** Kyle Hreben, Executive Director

**Date:** July 9, 2021

**Subject:** Health Center Path Forward Update

## Memorandum

We are so pleased to announce that our vaccination statistics continue to increase due to recent vaccination clinics for residents and team members. As of today, July 9, 2021 our statistics are as follows:

- Team members 83%
- Skilled nursing residents 96%
- Assisted living 99.2%
- Independent living 96%

We are so thankful to residents and team members for their dedication to keeping each other safe.

We know that many members of resident families have been caring for their loved ones for an extended amount of time. As caregivers ourselves, we know that caring for your loved one is easier with support. We are pleased to partner with Jenerations Health Education to provide you with complimentary virtual seminars to support you in your caregiving journey. Go to [www.thevillageatrockville.org/caregiving](http://www.thevillageatrockville.org/caregiving) today to register for a few sessions or the whole year. Our first session on Tuesday, July 13 so sign up now!

As a reminder, our new Health Center visitation guidelines remain in effect. The following guidelines apply to visitation for assisted living, long-term care and short-term rehabilitation residents. We are open for daily visitation between 10 a.m. and 7 p.m. with the following guidelines in place:

- Visitors may not remain onsite during resident meal times.
- Visitors are not authorized to leave the building and return later to continue a visit.
- Visitation is available seven days per week.
- Scheduled visitation sign-ups are no longer applicable. SignUpGenius will be deactivated for in-person visits effective July 1.
- Residents may receive one visit per day. If a second visit is attempted, you will be turned away and asked to come another day.
- Coordination of visits should be done among families and friends.
- Two visitors are allowed per visit.
- Children under 12 are not be permitted to visit at this time.
- Masks are required throughout the building and must cover your mouth and nose
  - If you and your loved one are fully vaccinated you may choose to remove masks within the resident's room only.
  - If a visitor is not fully vaccinated, the mask is required at all times.

- Visitors can only visit in resident's apartment/room or outdoors. Visitors may not visit in common spaces. This includes: rehabilitation gyms, dining rooms, Lang Hall, care base/nurses station, staff offices, The Village Bean, taking your loved one on a stroll through building, the Chapel, etc.
- Outdoor visits are highly encouraged.
- Visitors must sign-in/out and must participate in our COVID-19 screening with questions and temperature. Anyone with symptoms or with a temperature above 100.0 degrees will not be permitted to enter.
  - Visitors must enter the name of the resident they are visiting during the sign-in process.
  - Visitors will be provided a mask to wear during their visit.
- Visitors are not permitted to attend any ConnectedLiving programming.
- Per the Maryland Department of Health, any newly admitted resident who is not fully vaccinated for COVID-19 is not authorized to have visits during the mandatory 14-day quarantine period. Visits will be offered for end-of-life situations.
- Our staff continue to routinely clean and disinfect high-touch areas to keep our community safe.

#### **Virtual visits**

- Virtual visits may only be used for family members who cannot attend in person. This means, if you are visiting your loved one in person, you should not sign-up for virtual visits.
- Each neighborhood will have a virtual visit slot offered one day per week.
- You may schedule your virtual visit here: <https://www.signupgenius.com/go/tvarvirtualvisits>

#### **Salon services**

- Please note that the salon is open on Wednesdays and Thursdays from 9 a.m. – 3 p.m. The stylist will see residents according to room location.
- Wednesdays: Second and third floor
- Thursdays: Assisted living
- Sign up for your salon visit here: <https://www.signupgenius.com/go/tvarsalon>

#### **Other updates**

- Resident Care Plan and Service Plan meetings will continue to be held virtually through Microsoft Teams or as a conference call until further notice.
- Don't forget these upcoming opportunities for Health Center residents to gather together for worship on the following Tuesdays at 3 p.m. during the month of July:
  - July 20 - Health Center residents first floor and second floor only
  - July 27 - Health Center residents first floor and second floor only

- If you cannot make it to the service, you may watch it the following Sunday on The Engage Channel (975) at 10 a.m.

**For reference:**

Path Forward /COVID Dashboard [www.thevillageatrockville.org/pathforward](http://www.thevillageatrockville.org/pathforward)