



A National Lutheran Community

**To:** Health Center Residents, Families and Team Members

**From:** Kyle Hreben, Executive Director

**Date:** July 16, 2021

**Subject:** Health Center Path Forward Update

## Memorandum

We want to remind all our family members and friends of just how far we have come during the pandemic. It wasn't that long ago that visitation was not an option. Now, we have daily visitation made safe through the residents, visitors, and team members' continued dedication to infection prevention and respect for visitation guidelines. Together, we can continue to expect our guidelines to allow increased safe visitation in the future. Thank you for your continued patience and understanding.

We are so pleased to announce that our vaccination statistics continue to increase due to recent vaccination clinics for residents and team members. As of today, July 16, 2021, our statistics are as follows:

- |                             |     |
|-----------------------------|-----|
| • Team members              | 83% |
| • Skilled nursing residents | 96% |
| • Assisted living           | 98% |
| • Independent living        | 96% |

There will also be opportunities to increase these statistics. Residents and team members are able to receive the Johnson & Johnson vaccine onsite. If you are interested, please email Stephanie Winters [swinters@thevillageatrockville.org](mailto:swinters@thevillageatrockville.org). We are thankful to residents and team members for their dedication to keeping each other safe.

As a reminder, our new Health Center visitation guidelines remain in effect. *While you may have seen this information in previous updates, we encourage you to continue to read them with care, as we have made nuanced changes to streamline our process.* The following guidelines apply to visitation for assisted living, long-term care and short-term rehabilitation residents. We are open 7 days a week for daily visitation between 10 a.m. and 7 p.m. with the following guidelines in place:

- Visitors may not remain onsite during resident meal times.
- Visitors are NOT authorized to leave the building and return later to continue a visit. Please do not ask for an exception at this time.
- Residents may receive one visit per day. If a second visit is attempted, you will be turned away and asked to come another day.
- Coordination of visits should be done among families and friends.
- Two visitors are allowed per visit – please inform the front desk if both visitors aren't arriving at the same time.
- Children under 12 are not permitted to visit at this time.

- Visitors can only visit in resident's apartment/room or outdoors. Visitors may not visit in common spaces. This includes: rehabilitation gyms, dining rooms, Lang Hall, care base/nurses station, staff offices, The Village Bean, taking your loved one on a stroll through building, the Chapel, etc.
  - Note: Visitors may purchase items from The Bean when leaving the building.
- Outdoor visits are highly encouraged.
- Visitors must sign-in/out and be screened for COVID-19 questions and temperature. Anyone with symptoms or with a temperature above 100.0 degrees will not be permitted to enter.
  - Visitors must enter the name of the resident they are visiting during the sign-in process.
  - Visitors will be provided a mask to wear during their visit.
- Visitors are not permitted to attend any ConnectedLiving programming.
- Per the Maryland Department of Health, any newly admitted resident who is not fully vaccinated for COVID-19 or residents with potential/suspected exposure will be placed on observation and will not be authorized to have visits until observation is complete. Visits will be offered for end-of-life situations.
- Our staff continue to routinely clean and disinfect high-touch areas to keep our community safe.

### **Virtual visits**

- Virtual visits may only be used for family members who cannot attend in person. This means, if you are visiting your loved one in person, you should not sign-up for virtual visits.
- Each community will have a virtual visit slot offered one day per week.

### **Salon services**

- Please note that the salon will be open on Wednesdays and Thursdays from 9 a.m. – 3 p.m. The stylist will see residents according to room location.
- Wednesdays: Second and third floor
- Thursdays: Assisted living
- Sign up for your salon visit here: <https://www.signupgenius.com/go/tvarsalon>

### **Other updates**

- We know that many members of resident families have been caring for their loved ones for an extended amount of time. As caregivers ourselves, we know that caring for your loved one is easier with support. We are pleased to partner with Jenerations Health Education to provide you with complimentary virtual seminars to support you in your caregiving journey. Go to [www.thevillageatrockville.org/caregiving](http://www.thevillageatrockville.org/caregiving) today to register for a few sessions or the whole year.

- Resident Care Plan and Service Plan meetings will continue to be held virtually through Microsoft Teams or as a conference call until further notice.
- Don't forget these upcoming opportunities for Health Center residents to gather together for worship on the following Tuesdays at 3 p.m. during the month of July:
  - July 20 - Health Center residents first floor and second floor only
  - July 27 - Health Center residents first floor and second floor only
  - If you cannot make it to the service, you may watch it the following Sunday on The Engage Channel (975) at 10 a.m.

**For reference:**

Path Forward /COVID Dashboard [www.thevillageatrockville.org/pathforward](http://www.thevillageatrockville.org/pathforward)