



A National Lutheran Community

**To:** All residents, families, and team members

**From:** Kyle Hreben, Executive Director

**Date:** October 15, 2021

**Subject:** Health Center Path Forward Update

## Memorandum

As we continue to traverse our path forward, we must make necessary changes and recalibrations to enhance the quality of services we provide to residents. I'd like to announce an exciting change to our nursing leadership. Care Coach, Mary Agha has transitioned to the third floor to work alongside the blue team nursing staff. Care Coach, Chika Akaluso will lead our nursing teams Monday through Friday, from 9 a.m. – 5 p.m., to assist long-term care residents on the second floor. Please join me in sharing our gratitude for the leadership and dedication of these two incredible team members and their willingness to serve residents as nursing leaders in our community!

The Village at Rockville will also transition to a different pharmacy provider in early December. We will move to Remedi SeniorCare for assisted living, long-term care and short-term stay residents. Each resident will need to be enrolled in this pharmacy before November 22, 2021. A letter with instructions and an enrollment form will be mailed and emailed to the address we have on file. Please be on the lookout for this exciting new partnership.

Residents who were fully vaccinated using the Pfizer vaccine more than 6 months ago are encouraged to receive their COVID booster shots. We will be working to provide the Pfizer booster to Health Center residents in the next few weeks. Residents who received the Moderna or Johnson & Johnson vaccine will need to await additional guidance from the Centers for Disease Control (CDC) and the Maryland Department of Health (MDH).

Meanwhile, we are encouraging team members who received their Pfizer vaccinations at least six months ago to get their booster shots at their local pharmacy. We have received word that if you provide proof of vaccination and inform the pharmacy that you work in a health care setting, you will be provided with the booster shot.

As we continue to move in the direction of our mandatory vaccination deadline for team members of October 31, we are pleased to report that 94% of team members at The Village at Rockville are fully vaccinated. Ninety-eight percent of both assisted living and skilled nursing residents are fully vaccinated as well. We are always thankful to residents and team members for everything they do to keep fellow members of the community safe.

We are also continuing to provide Health Center residents and team members with flu shots. We have received doses of the high-dose flu shot specifically for residents, and will continue to administer them throughout October.

Don't forget, Chaplain Charlene is expecting to see some of you at in-person worship. This month, residents may attend worship on the following dates at 3 p.m.:

- Tuesday, October 19
- Tuesday, October 26

Also, Chaplain will provide a special Blessing of the Animals this Sunday, October 17 at 4 p.m. on the Lang Hall patio. Animals of any kind are welcome. They will be blessed with anointing oil for the part they play in God's creation of making their owners very happy. If you cannot bring the actual pet, you may bring a picture so the pet can be blessed.

On October 23, we are looking forward to welcoming children and their families to our drive-thru Trick-or-Treat event. Please note the flyer attached to this flyer for details. Also, members of the ConnectedLiving team are organizing a Veterans Day parade on November 11. If you are interested in honoring your loved one by participating in the parade, please contact Isabel Bouchard at [mbouchard@thevillageatrockville.org](mailto:mbouchard@thevillageatrockville.org).

Each year, we ask residents and families to formally provide us with feedback during our annual resident and family satisfaction survey. While we offer opportunities for feedback on a regular basis, each year we ask residents and families to complete a more comprehensive survey to help us better our community. Please watch your Path Forward update communication for additional details and instructions for completing the survey. As always, we greatly value your partnership.

For reference: Path Forward /COVID Dashboard [www.thevillageatrockville.org/pathforward](http://www.thevillageatrockville.org/pathforward)