

To: All residents, families and team membersFrom: Kyle Hrebren, executive directorDate: November 19, 2021Subject: Path Forward Update

A National Lutheran Community

## Memorandum

We are fortunate to now see the benefit of our collective work as we move forward on our path toward keeping residents and families safe. I am very pleased to announce that we no longer have scheduled visitation hours! This means that visits may happen any time during the day, however, visitors may not stay overnight. We are so excited about this incredible leap forward. This visitation update could not come at a better time as we approach the holiday season. Please note the following reminders as you continue to visit with your loved ones.

- Open visitation effective immediately. No scheduled visiting hours.
- Upon each entry to the Health Center, visitors must complete the COVID-19 screening, perform hand hygiene (alcohol-based hand sanitizer acceptable) and put on a fresh mask provided at the front desk of the Health Center.
- Visitors are asked to show proof of their COVID-19 vaccine or negative test results within the past 72 hours upon each entry.
- If not fully vaccinated, visitors must remain masked during their <u>entire</u> visit. If both resident and visitor(s) are fully vaccinated, masks may be removed when in the resident's room/apartment. If team members enter, please put the mask back on.
- We encourage a maximum of <u>two visitors</u> in each resident's room or apartment at a time for physical distancing.
- Visitors are authorized to be in a resident's room/apartment <u>only</u>. Visitors may not join in any programming/activities at this time.
- As flu season is upon us, please do not visit if you are feeling unwell, even if you are sure that you do not have COVID-19. Please get your annual flu vaccine.

Also, as a reminder, if a resident chooses to go to a family member's home for a holiday meal, their visit will need to be coordinated with their nurse and physician in advance. This will help us keep residents safe and well as we approach the holiday season.

Attention: residents, families, visitors, and team members: Getting your COVID booster NOW is more important ever as the county transmission has increased over the past week. With many families and friends traveling during the holidays, it's possible that COVID transmissions may go up. Please take a moment now to protect yourself and your loved ones by getting the third dose or booster shot today at your local pharmacy or primary care provider.

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Finally, we'd like to take the opportunity to thank residents and family members for all your support throughout this year. There is no way that we could have navigated this path forward successfully without your care and support. This Thanksgiving, we are most thankful for you, residents and family members who inspire us to uphold our mission to honor and support choice and opportunity in partnership with older adults every day.

Have a wonderful holiday!