



A National Lutheran Community

To: All Health Center residents and family members and team members

From: Kyle Hreben, Executive Director

Date: January 7, 2022

Subject: Path Forward Update

Memorandum

As we continue to navigate the quickly changing COVID-19 environment, we remain grateful for the flexibility and strength that team members are exemplifying. Weekly COVID-19 testing for all team members regardless of vaccination status continues, and our team member positive case numbers have increased, most are asymptomatic or with mild symptoms.

Before we go too far into this week's update, we cannot express enough how important it is that **you do not visit the community if you are exhibiting ANY symptoms of illness, a cold or allergies**. Please be sure to share this with your family or friends who may not get this update.

We continue to share the direct impact of COVID-19 on our [Path Forward](#) page of the website. Changes were made to the chart this week to meet regulatory guidance of reporting active cases of COVID-19.

As our Health Center team members are recovering from COVID-19, we are continually making changes to our staffing plan. In addition to using agency coverage, other licensed nurses have been moved to direct care responsibilities. Additionally, our NLCS home office is providing support in both clinical and non-clinical positions. Team members from Sales, Finance, Philanthropy and ConnectedLiving have been pitching in when and where needed to ensure that resident needs are being met and that residents have a smiling face to see.

Independent living residents:

- If you are experiencing any symptoms of illness, a cold or allergies, please do not move through common areas of the community. Please self-quarantine until you receive the results from a COVID-19 test.
- In-person dining in Glenmere remains restricted to residents only.
- COVID-19 testing is available through myPotential at Home. This is a fee-for-service test, and it can be scheduled by calling 301-354-4567. If you test positive for COVID-19 through myPotential at Home or through an outside testing service, please contact Laura Lee, care navigator for The Village at Rockville, at 301-424-9560 or by email at hlee@thevillageatrockville.org.

Since early days of the pandemic, our team members have shown strength and fortitude and residents have shown patience and grace as we go through these challenging times together as a community. Thank you for your continued support.