

Questions to Ask When Looking for a Life Plan Community

The search for the perfect Life Plan Community can be a challenge. Many communities provide similar features like maintenance-free living or a continuum of care should your needs change. However, asking the right kind of questions can help pair you or a loved one with the right fit. Learn more about the questions you should ask when picking a Life Plan community:



General questions:

1. What health care services are provided on campus?
2. What amenities and activities are offered? Weekly cleaning? Laundry?
3. What happens when I need additional services?
4. What are my living options?
5. What is the cost of your community?
6. How does the community communicate with families about a resident's well-being?
7. Do residences have full kitchens? Is there a central dining room?

Safety questions:

1. Are team members available 24/7?
2. Is there a generator for backup power?
3. What do you have in place for bathing/bathroom safety?
4. Do residents have access to an emergency alert button?
5. Does the community perform fire or safety drills?

Future care questions:

1. What insurances are accepted?
2. What do you offer in your continuum of care for the future?
3. What happens when I need additional services?
4. What is the ratio of staff to residents during the day/night?
5. Do you offer medication management?
6. What is the pricing for additional care add-on? What additional care add-ons are offered?

Never be afraid to ask questions while on your search. From understanding what services are offered to getting a glimpse of what amenities you could take part in, our guide is here to help you find the right fit.